

August 11, 2010

To Whom It May Concern:

**Re: Property Reference**

The VNA of Rhode Island has been a tenant of one of Dimeo's properties for almost three years now. Our building at 475 Kilvert Street in Warwick has proven to be centrally located for our clinicians and easily accessible to everyone from the highway, with plenty of parking.

Since we've been at the property, we've found that it's common for visitors to be impressed with the building and make a complimentary remark about the landscaping, pond, picnic area, decks or lobby. We're also impressed and often respond that the landlord's attentiveness to the maintenance of every aspect of the location is a real plus for the tenants. In the short time we've been here, the parking lot has been paved twice, the lobby has been updated, a flower garden has been added to the deck, a scenic beach area has been created near the pond, the carpet in the hallway has been updated twice and the elevator has had three different decorative looks. Windows are cleaned inside and out on a regular basis. Painting is done often, not only for maintenance of the interior walls, but for changing the decor. We now have a Tuscan theme to our bathroom and entryway.

We're particularly happy about having a restaurant on site. Quick breakfast items to go or an opportunity to sit and have lunch while we continue a discussion makes it pleasant and convenient. We often use the restaurant for large gatherings and training after service hours, free of charge. A built-in overhead screen is available and the scenic view of the pond and picnic grounds makes it a nice area for our service award functions.

While we don't have many maintenance problems, whenever we do, the maintenance staff are quick to respond. Last week we reported that we didn't have hot water in our kitchen area. Within 2 hours, the water heater was removed and a new, larger one was installed. The maintenance staff is professional and unobtrusive, making every effort to do their job without interfering with our flow of work.

All in all, we are very pleased with the property and property management. It was a good decision to move to a Dimeo property and we're particularly glad we chose this one at 475 Kilvert Street in Warwick. I would be happy to speak with anyone considering tenancy.

Sincerely,



Jane E. Creamer  
Chief Operating Officer  
401-574-4949

Medical Nursing

Wound Care

Hospice & Palliative Care

Pediatric Care

Cardiac Care

Infusion Nursing

Physical Therapy

Occupational Therapy

Speech Therapy

Cardiac Rehab

Pain Management

Nurse Practitioner

*High Tech Pediatric Care &  
Private Duty Nursing provided  
by VNA Support Services*